

IMPORTANT PHONE NUMBERS

MENTAL HEALTH
1-888-866-0328

SOCIAL SECURITY
1-800-772-1213

MONTANA HEALTH CHOICES
MEDICAID MANAGED CARE
1-800-362-8312

CHILDREN'S HEALTH
INSURANCE PROGRAM
1-800-421-6667

MOUNTAIN-PACIFIC QUALITY
HEALTH FOUNDATION
TRANSPORTATION
1-800-292-7114

CHILD SUPPORT
1-800-346-5437

Have Questions?

If you have questions about what services Medicaid will cover, or if you need to change or find a provider, call us at 1-800-362-8312. We're here to help!



CLIENT
NEWSLETTER

Keeping Clients Informed
mer. 2000

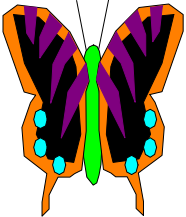
Sum-

PASSPORT TO HEALTH
CHANGES
and
SERVICES
AVAILABLE



In This Issue. . . .

- ♦ PASSPORT to Health Changes
- ♦ Did You Know?
- ♦ What is WIC ?
- ♦ Summer Travel
- ♦ Co-payments
- ♦ Important Phone Numbers



**If you did not receive a *HANDBOOK* for *CLIENTS*,
please call 1-800-362-8312.**

IMPORTANT NOTICE

PASSPORT TO HEALTH CHANGE

Effective July 1, 2000,

A change on how often you can change Primary Care Providers with the Passport to Health program is effective as of July 1, 2000. You will have a three-month grace period to decide if your primary care provider meets your needs. Then, you will be “locked in” for the next three months and you will not be able to change providers until that three-month lock in-period expires. If you have a concern that your provider may not be giving you the best care during the three-month period, you may be able to change to another provider.

Each time you enroll with a new provider, you will receive another three-month grace period before you get locked into that new provider for another three months.

If you have any questions, please call Montana Health Choices at **1-800-362-8312**.



Did you know....

* All Medicaid clients are eligible for family planning services such as birth control, STD screening, and reproductive health counseling? You can get these services through any family planning clinic that accepts Medicaid. You do not need a referral from your PASSPORT provider and there are **NO CO-PAYMENTS** for these services. **Contact your local family planning clinic with any questions!**

* If you go off cash assistance, it does not automatically mean you lose Medicaid coverage. This is important because Montana Department of Public Health and Human Services is concerned that you stay healthy or get the health care you need.

WHAT IS WIC ?

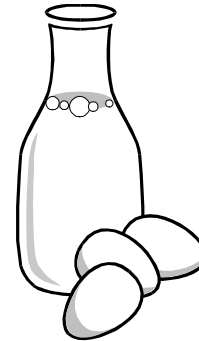
WIC is....

Montana's Special Supplemental Nutrition Program For Women, Infants and Children

Montana WIC serves:

- ☐ Women (pregnant, breastfeeding or new mothers)
☐ Teens (pregnant, breastfeeding or new mothers)
☐ Infants
☐ Children under age five

- **WIC** encourages breastfeeding;
- **WIC** helps you learn about good nutrition and good health;
- **WIC** helps you learn about other health services such as where to get immunizations for you children; and
- **WIC** provides certain nutritious foods such as: Iron fortified infant formula, cereal, juice, milk and other foods.



You or your child may be eligible....

If you are pregnant, breastfeeding or have a baby or child under age five.

There is no charge for participation. Participation in **WIC** will not reduce your food stamps or keep your child out of a school lunch program.

Standards for eligibility and participation are the same for everyone regardless of race, color, national origin, age, sex or disability.

For more information contact your local **WIC** office, tribal health department, or county public health office.

Or call 1-800-433-4298 or 444-4746 in Helena.



**SUMMER TIME
MAY BE
TRAVEL TIME**

Summer time usually means traveling for many families. Remember these important points:

- ⇒ if you travel outside the State of Montana, you are covered for medical care only if you see a provider who is a Montana medicaid provider;
- ⇒ if the service isn't an emergency, you'll need authorization from your PASSPORT provider; and
- ⇒ the further you travel from Montana the less likely you will find a Montana medical provider.
- ⇒ take your current Montana Medical ID card with you.

HAVE A FUN AND SAFE SUMMER



REMEMBER

If you are 21 years of age or older and you are not pregnant, please expect to be charged Medicaid co-payments at your medical appointments and when filling prescriptions.

Co-payments are charged by the service and not by the visit. You should expect to be charged a minimum of \$2.00 at every appointment and \$1.00 to \$2.00 for prescriptions.

Beginning **July 1, 2000**, you will have to pay all co-payments until you have paid a total of \$200.00. Once you reach \$200.00 you won't have to make any more co-payments until the year starts over again on

